



SMS WIRELESS (TEXT MESSAGE) AGREEMENT

By providing your cell phone number and opting-in to receive text messages from GECU, you agree to the following:

- Message frequency varies by account/preference. Message and data rates may apply;
- Take precautionary steps to safeguard your mobile device to encourage privacy;
- Notify GECU if there is any change to your mobile number;
- Some of the text messages we send may include links to websites. To access these websites, you will need a web browser and Internet access.
- The Credit Union may add to, change or delete the terms of this Policy or terminate this Policy at any time at its discretion subject to prior notification required by applicable law.

If you have any questions about this policy, would like us to mail you a paper copy of this policy, are having problems receiving, or stopping our text messages, please contact us using the following information:

GECU
P.O. Box 20998 El Paso, TX 79998
915-778-9221, toll-free at 1-800-772-4328
gecusupport@gecu.com

Opt-Out of STOP

- To opt-out of Informational texts from GECU, Text **STOP** to **694-328**. To opt-out of both Informational and Marketing texts from GECU, Text **STOPALL** to 694-328. An opt-out confirmation message will be sent back to you.
- You may also stop text messages by calling or emailing us using the contact information below:

GECU
(915)778-9221,
toll-free at **1-800-772-4328;**
or by emailing us at **gecusupport@gecu.com**

Help or Support

If at any time you need our contact information or information on how to stop text messages, please call **915.774.6084**.

Telemarketing Text Messages

Telemarketing Text Messages – is a text message sent to encourage the purchase of, or investment in, property, goods, or services.

We also upon written consent send marketing text messages to the mobile number you have provided. You are not required to authorize marketing text messages to obtain credit or other services from us. You understand that any messages we send you may be accessed by anyone with access to your text messages. It is our policy to send the amount of text message[s] per month that is allowed by law or as per regulatory requirements. Message frequency varies by account/preferences; message and data rates apply. You also understand that your mobile phone service provider may charge you fees for text messages that we send you, and you agree that we shall have no liability for the cost of any such text messages. At any time, you may withdraw your consent to receive marketing text messages by calling us at **915-778-9221 or toll-free at 1-800-772-4328**. Alternatively, simply reply **“STOPALL”** to **694-328** of any marketing text message that



we send you. Please note by replying "STOPALL" you will be opted out of both Informational and Marketing texts from GECU.